Begun in 1977 by a local doctor and other community members concerned about the lack of services available to at-risk youth, DIAL/SELF has consistently provided outreach, advocacy, and residential services to area teens for over 35 years.

DIAL/SELF continues to provide and support high quality services to the communities in the Franklin/Hampshire/Hampden and the North Quabbin areas. The agency provides a full continuum of services and opportunities from grade school through young adulthood. The agency is able to provide such a full spectrum of community support by collaborating heavily with other area community based organizations, local school systems as well as State and federal Agencies.

DIAL/SELF programming is based in Positive Youth Development Theory is currently working with community partners in Franklin and Hampshire county to create a new certification